Melbourne City Map

Melbourne tourist information

City Ambassadors
Dressed in their distinctive red uniforms, the City Ambassadors provide a mobile information service in the central city. Monday to Saturday from 10am to 4pm and Sunday from noon to 5pm (excluding Good Friday and Christmas Day).

Free Melbourne City Tourist Shuttle
The Melbourne City Tourist Shuttle is a free bus service, stopping at key tourist attractions and destinations in and around the city. Onboard you can view the city in comfort while listening to an informative commentary about the city’s attractions. You can hop on and hop off at any of the 13 stops. The shuttle runs daily, every 30 minutes from 9:30am to 4:30pm (excluding Christmas Day).

For more information:
- Call City of Melbourne on 03 9658 9658
- Email tourism@melbourne.vic.gov.au

Metlink
Metlink’s trains, trams and buses offer comprehensive public transport services. Extending from the CBD in all directions, Melbourne’s public transport network can help you explore every corner of this vibrant city.

During your visit you may see two types of tickets on public transport as Melbourne is moving from Metcards to a new smartcard ticketing system called myki. You can use Metcard or myki to travel on trains, trams and buses during the switch.

Always remember to validate your Metcard or touch on and off your myki each time you travel. Travelling without a valid ticket could lead to a fine.

Free City Circle Tram
The free City Circle Tram is a convenient way to see the sights of central Melbourne while experiencing a ride on one of the city’s iconic, historical trams. The tram operates approximately every 12 minutes from 10am to 6pm Sunday to Wednesday and 10am to 9pm Thursday to Saturday (excluding Good Friday and Christmas Day).

Useful Numbers
- Victorian Tourism Information: 132 142
- Metlink - train, tram and bus information: 131 638
- VicLine - Country and Interstate: 132 786
- Travellers’ Aid: 9635 3000
- CityLink e-Tag Information: 132 629
- Best of Victoria Travel Booking Service: 9928 0000
- Skybus - Melbourne Airport Shuttle: 9335 3066
- Urgent services (Police, Fire and Ambulance): 000

Melbourne is a fantastic city! To help discover all that Melbourne has to offer, head straight to any one of the following tourism services operated by the City of Melbourne.
Attractions
the Arts Centre 18
Any southbound tram from Swanston Street to stop 13
Brunswick Street, Fitzroy L5
Northbound tram D2 from Collins Street to stop 16
Chapel Street/Torak Road P12
Southbound tram 8 and 72 from Swanston Street to stop 31
Crown Entertainment Complex G9
Southbound tram 55 from William Street to stop 132, or westbound tram D2 or 109 from Collins Street, or westbound tram 96 from Bourke Street to stop 5A
Eureka Skydeck 100 18
Any southbound tram from Swanston Street to stop 13
Federation Square 18
Corner of Swanston Street, Flinders Street and the Yarra River opposite Flinders Street Train Station
Fitzroy Gardens/Cooks’ Cottage L7
Eastbound tram 48 or 75 from Flinders Street to stop 9
Lygon Street Restaurants 15
Northbound trams 1 or 8 from Swanston Street to stop 132 or bus 200, 201, 207 from Lanark Street
MCG/National Sports Museum HH
Eastbound tram 75 from Flinders Street to stop 11 or eastbound tram 70 to stop 7C
Melbourne Aquarium HH
Westbound tram from Flinders Street to William or Spencer Streets
Melbourne Docklands D8
Citytrains using La Trobe Street, Bourke Street and Collins Street and City Circle Tram
Melbourne Museum J5
Northbound tram 96 or 86 from Bourke Street to stop 12
Melbourne Park (Rod Laver Arena, Hisense Arena) J9
Train 7D from Flinders Street
Melbourne Zoo P2
Northbound tram 55 from William Street to stop 25
National Gallery of Victoria
NGV Australia J8
Federation Square
NGV International J9
Any southbound tram from Swanston Street to stop 13
Port Melbourne/Station Pier (Tasmanian Ferries) K13
Westbound tram 109 from Collins Street to terminus
Queen Victoria Market G6
Any northbound tram from Elizabeth Street to stop 7
Royal Botanic Gardens M10
Southbound tram 8 from Swanston Street to stop 29, Domain Road
Shrine of Remembrance K30
Southbound tram except 1 or 22 to stop 18
St Kilda Esplanade/Alcud Street
Grand Prix Circuit K36
Southbound tram 36 from Swanston Street or westbound tram 96 from Bourke Street